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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION N
09/313,436	05/17/1999	DAVID S. SPRINGER	M-7260US	3911
75	590 12/20/2002			
DAVID L MCCOMBS HAYNES & BOONE LLP 901 MAIN STREET			EXAMINER	
			LE, KHANH H	
SUITE 3100 DALLAS, TX 75202-3789			ART UNIT	PAPER NUMBER
,			3622	
			DATE MAILED: 12/20/2002	

Please find below and/or attached an Office communication concerning this application or proceeding.

- ·		Application No.	Applicant(s)				
		09/313,436	SPRINGER ET AL.				
	Office Action Summary	Examiner	Art Unit				
		Khanh H. Le	3622				
	The MAILING DATE of this communication appears on the cover sheet with the correspondence address						
Period for Reply A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.							
after - If the - If NC - Failu - Any i earne	nsions of time may be available under the provisions of 37 CFR 1.13 SIX (6) MONTHS from the mailing date of this communication. period for reply specified above is less than thirty (30) days, a reply or period for reply is specified above, the maximum statutory period were to reply within the set or extended period for reply will, by statute, reply received by the Office later than three months after the mailing and patent term adjustment. See 37 CFR 1.704(b).	within the statutory minimum of thirty (30) days ill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONE	s will be considered timely. the mailing date of this communication. D (35 U.S.C. § 133).				
Status							
1)[\]							
2a) <u></u> —	•	s action is non-final.					
3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213. Disposition of Claims							
4)⊠ Claim(s) <u>1⊞9, 25-26</u> is/are pending in the application.							
	4a) Of the above claim(s) is/are withdrawn from consideration.						
	Claim(s) is/are allowed.						
	☑ Claim(s) <u>1⊞9, 25-26</u> is/are rejected.						
·	☑ Claim(s) 9 is/are objected to.						
8) Claim(s) are subject to restriction and/or election requirement.							
Application Papers							
9) The specification is objected to by the Examiner.							
10)☐ The drawing(s) filed on is/are: a)☐ accepted or b)☐ objected to by the Examiner.							
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).							
11)☐ The proposed drawing correction filed on is: a)☐ approved b)☐ disapproved by the Examiner.							
If approved, corrected drawings are required in reply to this Office action.							
12)☐ The oath or declaration is objected to by the Examiner.							
Priority under 35 U.S.C. §§ 119 and 120							
13) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).							
a) ☐ All b) ☐ Some * c) ☐ None of:							
	1. Certified copies of the priority documents have been received.						
	2. Certified copies of the priority documents have been received in Application No						
* 5	 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 						
14) Acknowledgment is made of a claim for domestic priority under 35 U.S.C. § 119(e) (to a provisional application).							
a) ☐ The translation of the foreign language provisional application has been received. 15)☐ Acknowledgment is made of a claim for domestic priority under 35 U.S.C. §§ 120 and/or 121.							
Attachment(s)							
1) Notice	e of References Cited (PTO-892) e of Draftsperson's Patent Drawing Review (PTO-948) nation Disclosure Statement(s) (PTO-1449) Paper No(s)	5) Notice of Informal F	/ (PTO-413) Paper No(s) Patent Application (PTO-152)				
-/		0, Other: .					

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Response to CPA

- 1. This Office Action is responsive to Applicant's Correspondence filed 9/27/02 (paper # 9, 11, 12: Amendment dated August 29, 2002, petition for extension of time, request for CPA).
- 2. The request filed on 9/27/2002 for a Continued Prosecution Application (CPA) under 37 CFR 1.53(d) based on parent Application No. 09313436 is acceptable and a CPA has been established. An action on the CPA follows.
- 3. Per request of the Amendment dated August 29, 2002, amendments to the specifications have been entered.

Claims 10, 12-20, 22-24 are cancelled as requested. Amendment of Claims 1, 5, 6, 7, 8, 9 have been entered. New claims 25, 26 have been entered.

Claims 1-9, 25-26 remain pending in the application.

Examiner's Note

4. Examiner has pointed out particular references contained in the prior art of record in the body of this action for the convenience of the Applicant. Although the specified citations are representative of the teachings in the art and are applied to the specific limitations within the individual claims, other passages and figures may apply as well. It is requested from the Applicant, in preparing the response, to consider fully the entire references as potentially teaching all or part of the claimed inventions, as well as the context of the passages as taught by the prior art or disclosed by the Examiner.

Objections to Specifications

5. Amended background. P. 2 of Amendment: Please refer to parent patent not to "co-pending" patent.

Fig 2 steps 220 (payment) and 270 (send ad) are not described in the specifications. Appropriate correction is required.

Claims Objections

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6. Claim 9. The Examiner would suggest that "wherein the information specific to the computer user "replaces "wherein the information unique to the computer user "to provide clear antecedent basis.

Claim rejections USC 112

- 7. The following is a quotation of the second paragraph of 35 U.S.C. 112: The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.
- 8. The previous grounds for rejection of Claim 1 under 35 U.S.C. 112, second paragraph, is withdrawn in view of the amendment.
- 9. Newly amended Claim 1 and claims 2, 3, 25-26 are however rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention. Because:

Claim 1:

"A method of tracking information provided to a computer system from a server" (i.e. information provided by the server only) contradicts an advertisement broker providing the information as recited in "...and one of the advertisement broker and server transmitting an advertisement" (italics added)._Appropriate correction is required.

Claim 2. "wherein the logging the transmitting of the identifier further includes...." lacks antecedent basis. No such logging was earlier mentioned. Also it is unclear what system component performs the logging.

Appropriate correction is required.

Claim 3. "The method of Claim 1 further comprising:

providing that the information transmitted to the computer system includes at least one of advertisements, informational data, advertisements specific to the computer user, and informational data specific to the computer user" fails to further limit the independent claim 1, and renders the claim contradictory and indefinite. Appropriate correction is required.

Claim 25: "...if the identifier is found, the user choosing to receive one of banner advertisements and not to participate" is contradictory, incomprehensible, and therefore no prior art can be applied thereto. Thus the cited part will be ignored. Appropriate correction is required.

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"if the user elects to receive banner advertisements, storing the identifier; and displaying the advertisement." lacks antecedent basis. No step of letting of the user select was presented earlier. Appropriate correction is required.

10. Claim 26 is rejected under 35 U.S.C. 112, second paragraph, as being incomplete for omitting essential elements, such omission amounting to a gap between the elements. See MPEP § 2172.01.

Claim 26 is unclear as to which component transmits the identifier to the broker

If the user directly transmits the identifier to the broker (based on the specifications), the claim as presented is insufficient to convey the invention.

If the server transmits the identifier to the broker, there is a missing step of broker sending the ad back to the server for retransmitting to the user. Applicants are required to specify the linking steps between the server and the broker.

Response to Remarks

11. Applicant's arguments are unpersuasive. All the limitations of claims 1, 25 and 26 are met by the *Reilly et al.* patent, in view of other well-known facts under 35 USC § 103 as presented below.

In view of the amendments to the claims the previous rejections under 35 USC § 103 are withdrawn, and replaced with the ones below, except for some unchallenged Officially Noticed facts which are taken as admitted and repeated below.

Claim Rejections - 35 USC § 103

- 12. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.
- 13. Claims 1-9, 25-26 are rejected under 35 U.S.C. 103(a) as being unpatentable over Reilly et al., US 5740549 in view of other well-known business and computer methods.

As to Claim 1, Reilly discloses

(Twice Amended) A method of tracking information provided to a computer system from a server, the method comprising:

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providing an identifier identifying the computer system, (Fig 4 and associated text especially item 212, 213; description of Fig 4, col 3)

(Reilly does not specifically disclose the identifier being imbedded in one of the computer hardware and firmware in the computer system however Official Notice had been taken earlier, at least, that a unique identifier stored on a hard drive is well-known.

(See previous rejection of claim 8:"It is well-known that the identifier can be one of those above claimed.") The Officially Noticed fact was unchallenged and therefore taken as admitted. MPEP 2144.03.

One skilled in the arts would have known to use an identifier embedded in the hardware to apply to the Reilly's system as one way to implement it.

providing at least one database associating the identifier with information specific to a computer user associated with the computer system (Figs 1 and associated text, especially items 104, 134: information data; col 14 l. 17 -col 16 l. 35; Fig 4 and associated text especially items 212, 213);

Reilly further discloses

logging onto one of an advertisement broker and a server

"An information administrator in each workstation establishes communication with the <u>data server</u> from time to time so as to update the information items and <u>advertisements</u> stored in local memory ...

When a <u>client</u> computer first initiates a connection to the information server, it sends a first message to the Internet address associated with a router process 270 in the information server. The router selects an application server 272 with at least one available thread and passes back to the <u>client</u> computer an Internet address associated with that application server.

The <u>client</u> computer then sends a portion of its user profile to the assigned application server.

Based on ... the information in the transmitted user profile, the application server determines ... what new information needs to be downloaded to the <u>client</u> computer .. The application server 272 then makes calls to one or more data servers 274 to collect all the information that needs to be sent to the <u>client</u> computer and then sends those items to the <u>client</u> computer ...

transmitting the identifier

(Figs 11 and 12 and associated text; col 14 l. 17 -col 16 l. 35; Fig 4 and associated text especially items 212, 213; "Based on ... the information in the transmitted user profile, the application server determines...": the profile includes the identifier, Fig 4 item 194 and associated text);

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Reilly further discloses

requesting an advertisement be displayed on the computer system

<u>"</u>An information administrator in each workstation establishes communication with the data server from time to time so as to update the information items and <u>advertisements</u> stored in local memory with at least a subset of the information items and <u>advertisements</u> stored by the data server": the words in bold show request for ads by the user computer.

"Client sends requests to Server for advertisements

Server sends requested items to <u>Client</u>.

<u>Client</u> stores received advertisements ... in their respective disk directories": Reilly, col 16, Table 2)

Reilly discloses ads delivery via World Wide Web (see at least Fig 6 and associated text, claim 18) but does not specifically disclose banner ads. However serving banner ads through public network systems, such as the World Wide Web, is admitted prior art (Fig 2 and associated specifications) thus one skilled in the art would have known to add banner ads to the Reilly's system to implement the Reilly's system on the World Wide Web.

And

one of the advertisement broker and server transmitting an advertisement. (Figs 11 and 12 and associated text; col 14 l. 17 -col 16 l. 35; Fig 4 and associated text especially items 212, 213; citations above).

As for claims 2-9, the method of claim 1 is disclosed as above-discussed.

Claim 2. The method of Claim 1 wherein the logging the transmitting of the identifier further includes: incrementing a counter associated with the identifier.

Reilly discloses logging the transmitting of the identifier *because* Reilly keeps track (logs) of each time connection to the server is made (with transmittal of identifier, see claim 1) for user's receipt of new information/ads:

"For instance, in an alternate embodiment of the present invention, the server's information database 134 also includes a client catalog which lists all subscribers authorized to receive news items and advertisements from the server, including a connection password that is checked whenever the subscriber's computer calls the information server for an update, and status information included the last time that each subscriber's computer received updated news items, advertisements, scripts, and software modules

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Further, Reilly discloses counting ad display times and storing such count on the user computer system .(Fig 2 and associated text especially item 210; Fig 4 and associated text especially item 218);

Whenever the user system connects to the server such ad display counts are transferred to the server.

"The display <u>statistics</u> are collected

from the subscribers' computers when the subscribers' computers call in for updated news stories and the like. Advertising display <u>statistics</u> indicate how many times each advertisement has been displayed on subscribers' computers. In a preferred embodiment, display <u>statistics</u> for each advertisement are divided

into a display count for displaying during data viewer usage, a display count for other display instances, and an indication of each advertisement the user

has interacted with, such as by "clicking" on the advertisement to connect to the advertiser's World Wide Web page".

...In alternate embodiments, the advertisement display statistics could be transferred more often (e.g., every time the subscriber's computer connects to the information server"

Therefore, each Reilly's transmission of the user identifier (connection to server) which is logged, updates the ad display counts. That is, one or more ad display counter(s), which are associated with the identifier, are incremented, each time the identifier is transmitted and logged, as claimed.

Claim 3. The method of Claim 1 further comprising:

providing that the information transmitted to the computer system includes at least one of advertisements, informational data, advertisements specific to the computer user, and informational data specific to the computer user.

(Reilly, Figs 11 and 12 and associated text; see claims 1-2)

Claim 4. Reilly further providing that the server is a server hosting advertisements and informational data. (Figs 11 and 12 and associated text; see claims 1-2;

Also see Reilly, "When using the data viewer, if subscriber user clicks on the displayed advertisement, the subscriber's computer is automatically connected to the an associated World Wide <u>Web</u> page on the Internet that provides additional information from the advertiser.

(Per whatis.com, Hosting is defined as:

http://searchwebservices.techtarget.com/sDefinition/0,,sid26_gci213581,00.html "Hosting (also known as *Web site hosting*, *Web hosting*, and *Webhosting*) is the business of housing, serving, and maintaining files for one or more <u>Web site</u>s").

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5. (Amended) The method of Claim 1 further comprising: the database searching and locating advertisements that match criteria provided by the computer user during a querying procedure.

Reilly discloses a querying procedure wherein criteria(interpreted as user profile/preferences) are provided by the user to match data/ads of interest (Figs 5, 7A-B and associated text; also see Figs 3 and 4 re. user profilers).

As for the database searching and locating advertisements that match criteria provided, Reilly discloses providing information as ads and also discloses "Based on ... the information in the transmitted user profile, the application server determines... B) what information needs to be downloaded to the client computer" i.e. the information, including ads, is matched to the profile.

(Further note: matching ads to user profiles is old art, see e.g. Goldhaber/ US 5794210 A, which further discloses user profiles can be stored on any system database (Fig 1 and text) "
...In this example, the consumer interest profiles 124 may be stored at consumer
computers 104 and/or at attention brokerage servers 106.

....These software agents 110 can "live" anywhere in system 100. The function of software agent 110 is to screen or filter ads 68 (or other forms of information that may be competing for the attention of consumers 64) against the consumer interest profiles 124. ..."

As to Claim 6. (Amended): The method of Claim 5 wherein <u>if no matching criteria is</u> found the database transmitting one of generic advertisements or no advertisements.

Reilly discloses a filter procedure to include or exclude specific categories/subcategories (see Fig 5 and associated text)

See further, Col 16 table 2, "For each Category Manager (CMx) [/* CMx.Fetch Procedure: */Client (CMx.Fetch procedure) sends profile data for CMx to Server, including subcategory data and filter data, if any. Server sends items consistent with profile data"

Thus impliedly, for example, if the Reilly user specifies exclusion of all categories in his profile (Fig 5), the server will find no matching content and therefore ads and will return no ads, as claimed.

Claim 7. (Twice Amended) The method of Claim 5 wherein the database checks for the identifier (see Reilly, Fig 11s and 12 and associated text; Also, Reilly: "a connection

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password 213 used in conjunction with the subscriber <u>identifier</u> when connecting to the information server to identify the calling computer as a registered subscriber"

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Also see,

"For instance, in an alternate embodiment of the present invention, the server's information database 134 also includes a client catalog which lists all

subscribers authorized to receive news items and advertisements from the server, including a connection password that <u>is checked</u> whenever the subscriber's computer calls the information server for an update).

Thus via checking the password, the Reilly database checks the associated identifier, as claimed.

Claim 8. (Amended) The method of Claim 1 wherein the identifier is one of a system code, a system code stored in nonvolatile memory, a unique ID from a microprocessor, a unique ID from a peripheral device and a unique identifier stored on a hard drive, the advertisement broker and the server being combined.

It is well-known that the identifier can be one of those above claimed. (This Official Notice was taken in earlier Office Actions, was not challenged and therefore taken as admitted). One skilled in the arts would have known to use one of those to apply to the Reilly's system to implement it.

Reilly discloses locating matching ads from many different data servers, but does not specifically disclose the advertisement broker and the server being combined.

"Based on the time of day and the information in the transmitted user profile, the application <u>server</u> determines (A) what type of update is to be performed (i.e., a news item update or an administrative update), and (B) what new information needs to be downloaded to the client computer and what items in the client computer's local information database should be deleted. The application <u>server</u> 272 then makes calls to one or more data <u>servers</u> 274 to collect all the information that needs to be sent to the client computer and then sends those items to the client computer..."

However, the advertisement broker and the server being combined, is old art:

An advertisement broker is herein taken as an agent for one or several advertisers (no definition of an ad broker is included in the specifications)

See e.g. Goldhaber, which discloses a single combined ad broker/server per product/service category

"There can be many attention brokerage servers 106. Each attention brokerage server may serve a specific interest area (e.g., opera, winter sports, etc.), a specific geographic area, a specific demographic area, or any combination of

these. FIG. 10 shows an example arrangement including two attention brokerage servers 106(1), 106(2)... <u>Attention brokerage server 106(1) may broker advertising</u> and other information relating to winter sports in general or skiing in particular....

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...Servers 106 store information and disseminate it to consumer computers 104 over network 102. For example, servers 106 may act as "attention brokers" or "trading houses," and may supply consumer software agent 110 with advertisements or other information to be viewed or reviewed by consumers.

Also see e.g. Murray; US 6061659

"...Downloading messages from the servers typically takes place after a third party such as an advertiser compensates the owner, publisher, and/or distributor of the content for the right to include the message within the content. Either directly or through an agent, the advertiser or other third party prepares and produces the message and stores the message on a message server in a useable format.

....Referring now to FIGS. 1 and 2, an interactive system according to a first embodiment of the present invention is shown utilizing the basic architecture of the Internet. The system comprises a computer network, generally designated 10, having an object manager 30 which scales and integrates information such as a message from a message server 40 or content servers 36 and 38 into selected content retrieved from a content server 36 or access provider content server 38. Content may be stored either on the access provider content server 38 or content servers hosting web sites 36. Likewise, messages may be stored on any content server and/or a message server"

In Murray the advertiser "agent" is taken to be the claimed advertising broker which stores the (ad) message on any server, impliedly including its own, thus the server is a combined ad broker/server.

Also See e.g. Roth US 6285987 B1 disclosing targeted ads to web pages using a central ad server (ad broker/server combination) with ad bidding capabilities:

"There are commercially available systems which provide advertising material for web sites from a central <u>server</u> and various web pages have HTML references to this central <u>server</u>. With such an arrangement, when a viewer accesses a web page which has an appropriate HTML reference, the viewer sees advertisement that is provided by the central <u>server</u>.

There are prior art systems which provide advertisements from a central <u>server</u> that has a data base of information concerning characteristics of viewers.

One skilled in the art would have known to combine the known art of a combined advertisement broker /server, such as disclosed by Goldhaber or Murray, to Reilly, all involved with ads, to allow flexibility of ads serving in the Reilly system, from any convenient server such as taught by Murray, or for specialized categorization such as taught by Goldhaber.

Claim 9. (Amended) The method of Claim 1 wherein the information unique to the

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computer user includes one of incentives, bonuses and discounts on a plurality of goods, the advertisement broker and the server being separate.

Reilly does not specifically disclose such but they are usually well-known parts of advertisements (disclosed by Reilly, Fig 1, item 138 and associated text) thus one skilled in the arts would have known to combine them with Reilly's disclosure to provide customized incentives, (also, e.g., in affinity schemes) which are a well-known business methods.

As to "the advertisement broker and the server being separate" that's admitted art (Fig 2 and associated specifications) One skilled in the arts would have known to combine the Reilly's and the admitted art to extend the reach of the Reilly's system to third parties advertising systems. (ads brokers/server affiliation is well-known in the arts, see e.g. Dedrich, US 5752238).

Claim 25 is combination of claims 1,5, 6, 7, 8 and is rejected by Reilly and others, on the same bases.

(New) A method of tracking information to a computer system from a server comprising:

providing an identifier for the computer system;

providing a database associating the identifier with information specific to a computer user;

logging onto a combination advertisement broker/server;

transmitting the identifier and requesting a banner advertisement to be displayed; the database checking for the identifier;

if the identifier is discovered, searching and identifying advertisements that match criteria provided by the user;

if no matching criteria is found, the database transmitting one of generic advertisements and no advertisements;

if the identifier is found, the user choosing to receive one of banner advertisements and not to participate (this limitation is ignored;

if the user elects to receive banner advertisements, storing the identifier; and displaying the advertisement.

Claim 26 is interpreted as being same as claim 25 in broader terms, and is thus rejected on the same bases.

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26. (New) A method for tracking information to a computer system from a server comprising:

providing an identifier for the computer system;

providing a database associating the identifier with information specific to a computer user:

the server receiving a request for an advertisement from the computer user;

transmitting the identifier to an advertisement broker;

the broker logging the identifier in the database;

the server transmitting an advertisement to the user; and

the user transmitting a confirmation of receipt of the advertisement to the broker.

As to "the user transmitting a confirmation of receipt of the advertisement to the broker" the Reilly display statistics presented to the server is such confirmation of receipt of the ads.

Conclusion

14. All prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Note: Goldhaber, Griffiths et al, and Roth, alone, or in combination with other well-known methods, could be used to reject most claims.

Griffiths et al, US 6286045 B1 discloses a banner ads display monitoring method/system, where storage of the ads can be on many databases, including user computer local database, as convenient, and separate ad broker/server.

A system for storing information on a computer network and allowing the information to be accessed by terminals connected to the computer network, either directly, or through an intermediary device such as a local or proxy server, includes computer or web sites which store pages requested by terminals for display on the terminals. The pages may include references to banners to be displayed in conjunction with the web pages on the terminal. The terminal initiates access or connection to a desired computer or web site to access a desired page. After the desired page is downloaded, transmitted, or served to the terminal from the computer or web site, the terminal initiates and sends an initial banner request signal to an information server. The information server returns a redirect signal to the terminal telling the terminal the location of the desired banner on the computer network, which may be the information server, the computer site, or some other information server, computer site, or location accessible via the computer network. The terminal then initiates a second banner request signal to the location of the desired banner and the banner is served to the terminal for display on the terminal, unless the requested banner has previously been stored or cached in the terminal's memory Art Unit: 3622

or in the memory of a local or proxy server connected to the terminal, in which case the second banner request signal is not sent across the computer network and the banner is loaded directly from the terminal's memory or served to the terminal from the proxy server.

The growth of easy access to the World Wide Web and the ability to create visually pleasing web pages have helped increase the amount of advertising and other promotional materials created for use and display with web pages. For example, a car manufacturer may have a web page describing the company and the cars and car parts that the company manufactures and sells. Part of the web page may include advertising information or banners such as, for example, images of current car models sold by the manufacturer or the types and numbers or cars the manufacturer has in stock. The car manufacturer may also contract with the owners or operators of other web pages to have the car manufacturer's advertisement banners displayed when users access these other web pages. Similarly, an advertising agency(that's the broker) may contract with various web sites to have the advertisement banners of the agency's clients displayed when users access the web pages stored on the web sites. For example, an advertising agency or ad-network firm may contract with a web site containing general information about cars to have advertising information or banners included on the web pages displayed to a user accessing the web site. The advertising banners may contain graphics, text, etc. about car models or car parts manufactured by on of the advertising agency's clients. Furthermore, the advertisement banners may not be stored on the same server or computer or web site on which the web page is stored. Rather, all or a significant portion of the advertisement banners created by an advertising agency may reside on one or more information or ad servers. Typically, an advertising agency will pay a fixed amount of money for a fixed number of displays of its advertisement banners on a single web page or group of web pages. Therefore, advertising agencies are understandably very interested in knowing which advertisement banners have been displayed with which web pages and how often each advertisement banner has been displayed on terminals or otherwise served to terminals.

15. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Khanh H. Le whose telephone number is 703-305-0571. The Examiner works a part-time schedule and can best be reached on Tuesday-Wednesday 9:00-6:00. The examiner can also be reached at the e-mail address: khanh.le2@uspto.gov. (However, Applicants are cautioned that confidentiality of email communications cannot be assured.)

If attempts to reach the Examiner by telephone are unsuccessful, the Examiner's supervisor, Eric Stamber can be reached on 703-305-8469. The fax phone numbers for the organization where this application or proceeding is assigned are 703-872-9326 for regular communications and 703-872-9327 for After Final communications.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703-308-1113.

December 13, 2002 KHL

KHL

ERIC W. STAMBER

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